



W I S C O N S I N C E N T E R D I S T R I C T

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April 3, 2019 – WCD Software Upgrades

Dear Team,

Last Tuesday I shared my CEO Vision Statement with you. We are in the business of providing experiences, and as you know, providing superb, captivating, and buzzworthy experiences does not come without proper planning and meticulous execution.

The WCD will be rolling out not one, not two, but three significant software upgrades in the next few months. ABI for scheduling and timekeeping, Office365 for workstations and internal communication enhancement, and Venue Ops for event booking and management including financial statements, planning, and production.

- ABI training is required and the sign up is in the Public Safety office. Please register by April 5. This software will be rolled out in May.
- Office365 will be rolling out in phases. Emails will be moved by the end of May, with more updates planned throughout the summer.
- Venue Ops user training and go live is scheduled for the week of June 24

As I promised you Tuesday, it is up to me to make sure you have the tools you need to be great at your job. These roll outs are being handled with significant work and planning from their respective project leaders. Activating three new platforms almost simultaneously is going to require each of us to spend dedicated time learning each system and committing ourselves to embracing new technology. Each project roll out will come with ample opportunities for training and acclimation to learn how to use these new tools. And if you need more support, we will provide more support.

More info on each platform is forthcoming. Your ability and willingness to learn these new platforms will allow us to grow and continue to create not-to-be-missed events for our venues and our city.

Be bold. Be Proud. Be Experience Obsessed.

Marty